



OFFICE OF THE COMMISSIONER OF INSURANCE
STATE OF LOUISIANA

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February 15, 2006
Tri-Core
Technologies
Baton Rouge, LA
Mr. Anthony Pounders

Dear Anthony,

Before I depart as Commissioner of Insurance, I want to thank you and your staff for the outstanding work you have done for the Louisiana Department of Insurance Technology Group over the past six years. Looking back to 2000, and comparing where we are today, I commend you for helping make our technology advances the envy of the state and the industry.

Through your efforts, I have received praise as I have traveled Louisiana's cities and the various states, specifically regarding the informative and user friendly website we now have. Remarks from the general public, the agents and the companies we regulate have all been positive, and we are now highly respected in the industry because of all these technology advances coming together for LDI.

Thank you for the role your staff played in making this happen. I realize it's not easy to accomplish this with so many of our employees and the various departments all wanting input. Somehow, you completed your role, coordinated it with others and helped us meet the deadlines we faced. This is no easy task. I am sure it will only get better as you continue to find ways to improve service to the people we serve.

Please feel free to use me or the department as a future reference should the need arise. I wish you the best of luck in your continued success.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Robert Wooley".

J. Robert Wooley
Commissioner of Insurance